# The EMyth Roadmap

**E**Myth

# **Getting Started with EMyth Coaching**

Whether the biggest challenge you face today is stabilizing cash flow, getting your people on board or generating new business, our clients have used this process to become less overwhelmed and move closer to the business, and life, they want.

The secret behind why the EMyth process works isn't us—it's you. You're willing to see how the business is a reflection of you—and how the choices you made or didn't make along the way are holding you back.

We call our curriculum the EMyth Business Development System. The entire system is broken up into over fifty different processes covering every aspect of your business from front to back. While they have a lot in common, each process is designed to solve a distinct problem or create a specific system to help you grow. With them, you'll have access to the most powerful business development tools and systems in the world, enabling you to make real change in your business and be confident in the results. Your EMyth Coach would work with you—beginning with the first call to help you identify and prioritize what steps to take next and create a roadmap that makes sense for where your business is today and where you want to go.

We have provided a full list of the EMyth processes below. Each has a "result statement" so you can see what that process is designed to accomplish.

Of course, these tools are only part of the EMyth Coaching Program. The magic of coaching comes alive in the relationship you have with your coach. They'll be your trusted advisor, guiding you along the way and helping you to create change and become the leader your business needs to succeed. They'll help enable you to grow your business and enrich your life.

# The EMyth Roadmap

# **Getting Started**

Business Assessment Creating an overview of your business

## Leadership

The EMyth Perspective Understanding the essence of business development Values, Passion and Purpose Putting your life first Your Company Values Creating a culture based on meaning Your Vision Creating a picture of your business as it will be Kev Strategic Indicators Tracking your progress towards achieving your vision **Transforming Frustrations into Solutions** Solving problems at the root Time Management Optimizing your most precious resource Self-Organization Keeping a clear mind Qualities of an EMyth Manager Embodying your values and leading others to do the same **Default Leadership Styles** Taking personal responsibility to create change Annual Business Development Plan Making your vision a reality

#### Brand

Your Brand Commitment Defining your promise Your Most Probable Customer Identifying your target markets Your Trading Area Locating your target markets **Customer Perceptions and Behavior** Understanding how your customers make decisions Positioning and Differentiating Your Business Setting your business apart from the rest Your Image and Sensory Package Making the right impression on your customers Your Marketing Strategy Setting the course for customer satisfaction **Market Segmentation** Creating opportunities for growth **Brand Building** Branding your products and your business

#### Finance

Financial Management that Supports Your Vision Managing money to build your future Your Budget Plan Planning to earn a profit Your Cash Plan Managing the lifeblood of your business Key Financial Indicators Keeping score of the value you create Ratio Analysis

Managing by the numbers

The Financial Controller A powerful business management tool

Where's the Money Assessment Finding hidden sources of cash

## Management

Your Organizational Strategy Creating a framework to move toward your vision Your Systems Strategy Identifying the key systems you need to succeed Business Development Meetings for Employees Getting your people engaged Mentoring Your People Enabling your people to move beyond their limitations Position Agreements

Creating the road maps for your employees' success

Working Relationships that Work Getting results through communication, accountability, and trust

Designing Systems Orchestrating your business for consistent, predictable results Your Recruiting Process

Finding the right people

Your Hiring Process Choosing the right people for your team Creating a High Performance Environment

Developing a culture that embraces change

# Delivery

Your Product Strategy and Design Creating a product concept that will delight your consumers Your Delivery Process Getting your product into your customers' hands Your Customer Service Process Going the extra mile Quality Management Doing what you do with excellence Exceeding Your Customer's Expectations Creating a powerful customer experience

### Sales

Your Sales Process Giving your customers the opportunity to say "Yes" Effective Sales Presentations Tailoring your presentations to your customers' needs Your Client Reconversion Process Making the most of your best market your existing customers Your Referral Process Turning customers into advocates

# Marketing

Your Lead Generation Process Attracting qualified leads Lead Generation Channels Reaching your target markets Lead Generation Messages Creating a magnetic message Social Media Participating in the online community